



Sold a dodgy forklift?

The national Fork Truck Watchdog is here to help you... and put rogue traders out of business

If you've been sold a fork lift truck that's not up to the job, you're not alone. Every day, cowboy dealers put lives and livelihoods at risk by selling dodgy trucks that are faulty, unsuited to the task or even downright dangerous. Others use shady contract small-print to hit unsuspecting businesses with unfair costs.



UKMHA

UK MATERIAL HANDLING
ASSOCIATION

Sold a dodgy forklift?

Fork Truck Watchdog is a nationwide partnership between the UK Material Handling Association and Local Authority officers, to help you get a fair result –and put an end to dodgy forklift dealing.

Faulty, unsuitable and badly maintained fork trucks claim the lives of UK workers on a regular basis, so lift truck dealers need to act with integrity. We're here to stop those that don't.

So if you've been sold a new or used fork lift truck that:

- **Doesn't match the dealer's description**
- **Is unfit for the purpose you discussed with them**
- **Is faulty or unsafe**
- **Was subject to an unfair sales contract**



We urgently want to hear from you – and we'll pursue the matter for you, completely free of charge.

**Report it now at:
ukmha.org.uk/watchdog**

**call us on
01635 277577**

**or contact your local UKMHA Member
ukmha.org.uk/find-members**



Remember: it's not just you – your report can help us build a compelling case against repeat offenders, and stop them endangering more lives and businesses in the future.



A national partnership working for you



UKMHA

UK MATERIAL HANDLING ASSOCIATION

The UK Material Handling Association is the UK's independent authority on fork lift trucks. With hundreds of members nationwide – who all keep a clear code of professional conduct – the Association exists to raise standards and safety in the industry.



As a Primary Authority Partnership, Fork Truck Watchdog empowers West Berkshire District Council to act impartially on your behalf with Trading Standards, wherever your complaint may be in the country.



Because Trading Standards offices work locally, this joined-up national approach is needed to gather evidence against rogue fork lift dealers conning businesses in more than one location – especially those selling trucks online.

www.ukmha.org.uk

